

11-01-2023

Lassen County Behavioral Health  
555 Hospital Lane Susanville, CA  
96130 Phone 530-251-8108

To Whom It May Concern,

Changes are being made to Lassen County Behavioral Health's (LCBH) Beneficiary Handbooks. Updated Beneficiary Handbooks will be available starting **January 1, 2024**. The handbook will be available in paper form without charge upon request and provide the handbook upon request within 5 business days; and,

The Beneficiary Handbook provides information on:

- How to receive Mental Health and Substance Use Disorder treatment services
- What benefits you have access to
- What to do if you have a question or problem
- Your rights and responsibilities as a member of LCBH Plan
- Information about Mobile Crisis
- Patient Access Application Programming Interface (API)

Handbooks are available by request from Lassen County Behavioral Health at no cost to you, or downloading from the LCBH website at

<https://lassencounty.org/dept/behavioral-health/behavioral-health/beneficiary-handbook>

(including in written (18-point Font Size) and audio formats)

For more information, please contact your service provider or call LCBH at 1-800-530-8688 (TTY: 711)